



# **MACHAKOS UNIVERSITY**

**University Examinations for 2019/2020 Academic Year**

**SCHOOL OF BUSINESS AND ECONOMICS**

**DEPARTMENT OF BUSINESS ADMINISTRATION**

**SECOND YEAR FIRST SEMESTER EXAMINATION FOR**

**DIPLOMA IN HUMAN RESOURCE**

**2908/301: ORGANIZATION THEORY & BEHAVIOUR**

**DATE: 2/11/2019**

**TIME: 8:30 – 11:30 AM**

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## **INSTRUCTIONS:**

*Answer ALL questions*

1. Outline the characteristics of a mechanistic organization. (10 marks)
2. Identify circumstances under which an organization may be characterized as a system (10 marks)
3. XYM company is contemplating apply bureaucratic principles of organizational Behaviour in conducting their affairs. Highlight five challenges an organization is likely to face. (10 marks)
4. Organizational Behaviour is multidisciplinary. Explain the meaning of this concept using appropriate examples. (10 marks)
5. Explain the situations when informal groups could be harmful to an organization. (10 marks)
6. Highlight five contributions of the scientific theory of organizational Behaviour. (10 marks)
7. Highlight five levels of studying organizational Behaviour. (10 marks)
8. Explain five models of organizational behavior. (10 marks)
9. Identify five factors that may affect perceptual distortion in an organization. (10 marks)
10. Describe the benefits that accrue to an organization as a result of employing a manager with skills in organizational behavior. (10 marks)