



MACHAKOS UNIVERSITY

University Examinations for 2019/2020 Academic Year

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF BUSINESS ADMINISTRATION

THIRD YEAR SECOND SEMESTER EXAMINATION FOR

DIPLOMA IN FOOD AND BEVERAGE

PRINCIPLES OF MANAGEMENT

DATE: 5/11/2020

TIME: 11:30 – 2:30 PM

INSTRUCTIONS

Answer **ALL** questions. All questions carry equal marks.

1. a) Discuss **five** roles of each of the three levels of management. (15 marks)
b) Highlight **five** features of Max-Weber bureaucratic structure in the classical theory of management. (5 marks)
2. a) Discuss **five** roles of management. (10 marks)
b) Explain the **four** major principles advocated by Mary Park Follet in the human relations movement. (10 marks)
3. a) Explain **five** features of the system approach to management. (10 marks)
b) Under modern management thought highlight **three** streams of thinking. (6 marks)
c) Highlight **four** types of planning. (4 marks)
4. a) Explain **five** characteristics or nature of planning. (10 marks)
b) Describe **five** steps involved in the Planning function of management. (10 marks)
5. Explain **five** advantages and disadvantages of planning. (20 marks)