



MACHAKOS UNIVERSITY

University Examinations for 2019/2020 Academic Year

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF BUSINESS ADMINISTRATION

THIRD YEAR SECOND SEMESTER EXAMINATION FOR

DIPLOMA IN HUMAN RESOURCE MANAGEMENT

PRINCIPLES AND PRACTICE OF MANAGEMENT

DATE: 27/3/2020

TIME: 11.30-2.30 PM

INSTRUCTIONS:

ANSWER ANY FIVE QUESTIONS

1. a) Outline five challenges in the economic environment that may affect a manager's ability to effectively carry out his duties. (10 marks)
b) John has been appointed as a supervisor in Thuo Inc. Discuss five functions he is required to carry out. (10 marks)
2. a) Explain five reasons why the scientific school of thought was criticized by contemporary management theorists. (10 marks)
b) Highlight the advantages of the scientific school of thought. (10 marks)
3. a) Explain the functions of management. (10 marks)
b) Outline five managerial skills that enable a manager to carry out his duties. (10 marks)
4. a) Explain five components of the internal environment. (10 marks)
b) How can an organization show social responsibility to its employees. (10 marks)
5. a) Discuss the case in favor of social responsibility. (10 marks)
b) Outline five functions that are done by middle level managers. (10 marks)
6. a) Discuss five ways that a manager can engage in unethical behavior. (10 marks)
b) Highlight five types of plans in an organization. (10 marks)
7. a) Explain five reasons for formulating plans. (10 marks)
b) Highlight the limitations in the planning process. (10 marks)