



# MACHAKOS UNIVERSITY

University Examinations 2019/2020 Academic Year

SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT

DEPARTMENT OF HOSPITALITY MANAGEMENT

FIRST YEAR SECOND SEMESTER EXAMINATION FOR

ARTISAN IN FOOD AND BEVERAGE PRODUCTION (TVET)

0402/213A TRADE SERVICE THEORY

DATE: 2/11/2020

TIME: 8.30-11.30 AM

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## INSTRUCTIONS

### SECTION A: COMPULSORY (40 MARKS)

1. a) Define the following terms: -
  - i. Menu
  - ii. Condiments
  - iii. Wine
  - iv. Aperitifs
  - v. Accompaniment (10 marks)
- b) Highlight Four rules for making coffee (4 marks)
- c) Name Four uses of a service cloth (4 marks)
- d) State Four characteristics of an a'la carte menu (4 marks)
- e) Highlight Four uses of trays in service operation (4 marks)
- f) Name any Six glassware commonly used in service of alcoholic beverages (6 marks)
- g) Differentiate between red wine and white wine (4 marks)
- h) List Four examples of beers commonly served in a restaurant (4 marks)

### SECTION B: ATTEMPT ANY THREE QUESTIONS (60 MARKS)

2. a) Explain the procedure of crumbing down (8 marks)
- b) Describe Four styles of service commonly practiced in food and beverage service operation (12 marks)

3. a) Suggest a suitable accompaniment for each of the following food item
- i. Smoked salmon
  - ii. Irish stew
  - iii. Fish in bread crumbs
  - iv. Roast leg of lamb
  - v. Roast beef (5 marks)
- b) Outline Five factors that determine food and beverage service method (5 marks)
- c) Explain Five ways in which food and drinks served in restaurant can be contaminated (10 marks)
4. a) State Four reasons why bitter coffee is produced in service operation (4 marks)
- b) Explain Four classification of wine types (8 marks)
- c) Explain Four conditions for storage of tea (8 marks)
5. a) Outline Four forms in which tea can be purchased (4 marks)
- b) List Six common napkin folds used in service (6 marks)
- b) Explain three reasons why the simple folds are better than the complex ones in service (6 marks)
- c) Explain two reasons for using slip cloth in a restaurant (4 marks)