

MACHAKOS UNIVERSITY COLLEGE

(A Constituent College of Kenyatta University)
University Examinations 2013/2014

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF EMS

Examination for Diploma III in Human Resource Management

PRINCIPLES AND PRACTICE OF MANAGEMENT

Date: 18/7/2014 Time: 2 Hrs

Instructions

- Answer all questions
- 1. (a) Differentiate between the following terms;
 - (i) Training and Education
 - (ii) Training and Development

(4 marks)

- (b) What are the benefits enjoyed by a firm that trains its employees. (6 marks)
- 2. Explain the characteristics that a good compensation policy must possess. (10 marks)
- 3. Describe the management environment of an organization and constraints it faces in dealing with its environment. (20 marks)
- 4. Describe the control process in an organization. (10 marks)
- 5. Management science or art. Elaborate. (10 marks)
- 6. (a) Explain 3 factors that determine the rate of take up in the learning process.

(6 marks)

(b) Highlight four main sources of training needs in an organization. (4 marks)