



MACHAKOS UNIVERSITY

University Examinations 2021/2022

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF FASHION DESIGN AND MARKETING

THIRD YEAR SECOND SEMESTER EXAMINATION FOR

BACHELOR OF SCIENCE (COMMUNITY RESOURCE MANAGEMENT)

HCM 303: PROFESSIONAL CPMMUNITY PRACTICE

DATE:

TIME:

INSTRUCTIONS

This paper consists of **FIVE** questions

Answer **QUESTION 1** and any other **TWO** questions

Question 1 carries 30 marks

Question 2-5 carry 20 marks each

QUESTION ONE (COMPULSORY) (30 MARKS)

- Describe five (5) best practices for managing diversity in community practice. (10 marks)
- Justify five (5) reasons why professional community practice requires one to work within legal frameworks. (10 marks)
- Describe five (5) conflict management strategies you would use in the organization that you have been placed in during your practicum session. (10 marks)

QUESTION TWO (20 MARKS)

- You have been assigned by your field supervisor to prepare a report from field assignment that you undertook together. Describe four essential parts of effective reports. (12 marks)
- Elaborate on any two presentation techniques you would use to present the report above. (8 marks)

QUESTION THREE (20 MARKS)

- a) At the end of an attachment an attaché is expected to document the practicum experience. Discuss the format you would follow to write your report. (10 marks)
- b) Discuss five essential skills you require while preparing for an interview. (10 marks)

QUESTION FOUR (20 MARKS)

- a) A group is not necessarily a team. Discuss. (10 marks)
- b) Discuss five approaches you would use during your internship to enhance team building within the organization. (10 marks)

QUESTION FIVE (20 MARKS)

The organization you have been attached to has chosen you as the organizer of seminars, workshops and conferences. Discuss the procedures you would follow to plan for effective seminars.