



# **MACHAKOS UNIVERSITY**

**University Examinations for 2020/2021 Academic Year**

**SCHOOL OF BUSINESS AND ECONOMICS**

**DEPARTMENT OF BUSINESS ADMINISTRATION**

**THIRD YEAR SECOND TERM EXAMINATION FOR**

**DIPLOMA IN BUSINESS MANAGEMENT**

**PRINCIPLES OF MANAGEMENT**

**DATE: 10/6/2021**

**TIME: 8.30-11.30 AM**

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## **INSTRUCTIONS:**

**ANSWER ALL THE QUESTIONS**

1. a) Explain five circumstances under which a manager may find it necessary to use autocratic style of leadership in an organization. (10 marks)
- b) Explain five reasons that make it necessary for organizations to establish control mechanisms in their operation. (10 marks)
2. a) Highlight five measures that should be taken by management to ensure effective planning in an organization. (10 marks)
- b) Describe the steps followed in the process of management control in a business firm. (10 marks)
3. a) A good control system should meet certain requirements. Highlight five such requirements. (10 marks)
- b) Organizations that adopt management by objectives (MBO) are likely to encounter certain challenges. Explain such challenges. (10 marks)
4. a) Give five reasons that make planning an important function of management. (10 marks)
- b) There are certain challenges that are associated with committee decision making in organizations. Explain five such challenges. (10 marks)
5. a) Highlight five methods that can be used to enhance communication between management and staff in an organization. (10 marks)
- b) Outline five ways in which an organization can fulfil the self-actualization need of employees. (10 marks)