



MACHAKOS UNIVERSITY

University Examinations for 2020/2021 Academic Year

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF FASHION DESIGN AND MARKETING

SECOND YEAR FIRST TERM EXAMINATION FOR

DIPLOMA IN FASHION DESIGN AND GARMENT MAKING

2803/205/I: INDUSTRIAL ORGANISATION AND MANAGEMENT AND QUALITY

CONTROL

DATE:9/6/2021

TIME: 8.30-11.30 AM

INSTRUCTIONS:

ANSWER ALL QUESTIONS

1. a) Define the following
 - i. Management (2 marks)
 - ii. Organization design (2 marks)
 - iii. Delegation (2 marks)
 - iv. Production (2 marks)
 - v. Planning (2 marks)
- b) Explain any two types of organization structures giving one advantage in each (5 marks)
- c) Explain five principles of organization (10 marks)
2. a) Explain organization management (5 marks)
- b) Draw an organization structure of a garment manufacturing firm (10 marks)
- c) Explain any two types of organization structures (10 marks)
3. a) Explain five benefits of delegation in an organization (10 marks)
- b) Highlight five differences between Authority and Responsibility (5 marks)
- c) Give and describe any two production methods used in a clothing firm citing one advantage of each (10 marks)

4. a) Explain the following management styles
- i Management by Objectives – MBO (10 marks)
 - ii Management-by-Exception (MBE) (10 marks)
- b) Highlight five ways managers can use to build strong relationship at work place (5 marks)