



MACHAKOS UNIVERSITY

University Examinations 2017/2018

SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT

DEPARTMENT HOSPITALITY MANAGEMENT

FIRST YEAR FIRST SEMESTER EXAMINATION FOR CERTIFICATE IN
HOSPITALITY AND TOURISM OPERATIONS

FOOD & BEVERAGE SERVICE LAB

DATE: 28TH NOVEMBER, 2017

TIME: 2:00 – 8:00 PM

INSTRUCTIONS

Timings	3 hours
Technical skills	1 hour
Preparation for service (Mise- en- place)	1 hour
Actual service	1 hour

INSTRUCTIONS TO CANDIDATES

- This paper consists of **TWO** sections: **A** and **B**.
 - Section **A** consists of five tests on technical skills which must be balloted for.
 - Section **B** tests meal service and must be attempted by all candidates.
- Read carefully the test you have picked.
- Carry out the test as instructed.

SECTION A: TECHNICAL SKILLS (30 MARKS)

TEST ONE

- Demonstrate on polishing of four tumbler glasses (11 marks)
- Demonstrate on taking an aperitif beverage order (8 marks)
- Demonstrate the service posture at the table (11 marks)

TEST TWO

- a) Demonstrate on changing a wet table cloth (10 marks)
- b) Demonstrate changing a dirty ash tray from an occupied table (12 marks)
- c) Demonstrate the presentation and service of breadroll to a seated guest (8 marks)

TEST THREE

- a) Demonstrate the skirting of a buffet table using knife pleats (11 marks)
- b) Demonstrate on preparation of cruets (11 marks)
- c) Demonstrate on welcoming and seating a guest in the restaurant (8 marks)

TEST FOUR

- a) Demonstrate on laying of a table cloth (8 marks)
- b) Demonstrate the crumbing down and adjusting a dessert covers after the main course (12 marks)
- c) Set the cover for the service of a fruit plate (10 marks)

TEST FIVE

- a) Demonstrate on loading a tray and carrying dirty tableware to the wash up (10 marks)
- b) Demonstrate on unloading the tray at the wash up (8 marks)
- c) Demonstrate the presentation and service of coffee to two seated guests (12 marks)

SECTION B: MEAL SERVICE (70 MARKS)

Carry out the Mise-en-scene and mise-en-place and service of day's menu using plate service