



MACHAKOS UNIVERSITY

University Examinations 2017/2018

SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT

DEPARTMENT HOSPITALITY MANAGEMENT

SUPPLEMENTARY EXAMINATION FOR CERTIFICATE IN HOSPITALITY AND
TOURISM MANAGEMENT

CHTO 022: FOOD AND BEVERAGE CONTROL

DATE: 18/10/2017

TIME:2:00 – 4:00 pm

INSTRUCTIONS

- This paper consists of Two Sections A and B
- Section A is Compulsory and carries 30 marks
- Section B has four questions of 20 marks each. Attempt any Two.

SECTION A COMPULSORY (30 MARKS)

1. Define the following terms:
 - i) Food and Beverage Control
 - ii) Standard Purchase Specification (4 marks)
2. Outline **six** functions of Food and Beverage Control (6 marks)
3. State **four** principle of continuous stocktaking (4 marks)
4. Identify any **four** ways bartenders may perpetrate fraud (4 marks)
5. Describe **three** ways established standards may be maintained in an organization (6 marks)
6. State **four** instances when a credit note may be issued (4 marks)
7. State **two** functions of the purchasing department (2 marks)

SECTION B (40 MARKS)

Attempt any Two questions

8. a) Define the term 'Safety Stock' (2 marks)
b) Explain the **five** steps in the purchasing procedure (10 marks)
c) Explain the **four** benefits of timetabling deliveries (8 marks)
9. a) Outline **two** principles of material coding (2 marks)
b) Explain **four** reasons for receiving goods (8 marks)
c) Explain the **five** demerits of blind receiving (10 marks)
10. a) Outline **five** benefits of perpetual inventory (5 marks)
b) State **five** disadvantages of decentralized stores (5 marks)
c) Explain **five** factors affecting stock levels (10 marks)
11. a) Outline **six** guidelines for effective issuing (6 marks)
b) State **four** characteristics of a well written standard purchase specification (4 marks)
c) The following information relates to consumption of wheat flour at the le
Technisch restaurant.
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|-------------------|-----------------|
| Maximum usage | 500kgs per week |
| Minimum usage | 300kgs per week |
| Re- order period | 4 – 6 weeks |
| Re-order quantity | 2000kgs |

Required

- Calculate the average stock level (10 marks)