

MACHAKOS UNIVERSITY

University Examinations 2016/2017

SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT

DEPARTMENT HOSPITALITY MANAGEMENT FOURTH YEAR SECOND SEMESTER EXAMINATION FOR BACHELOR OF SCIENCE IN HOSPITALITY AND TOURISM OPERATION

BHT 402: HOSPITALITY AND TOURISM LAW.

DATE:30/5/2017 TIME:8.30-10.30 AM

INSTRUCTIONS

Answer Question One and Any Other Two Questions

SECTION A: ANSWER ALL QUESTIONS IN THIS SECTION

- 1. a) Distinguish between simple and standard form contracts (4 marks)
 - b) Highlight the elements of a valid contract (6 marks)
 - c) Highlight hospitality establishments which are not listed as inns. (5 marks)
 - d) Highlight the circumstances under which a hotelkeeper may refuse accommodation service to a guest (5 marks)
 - e) List the offences listed under section 14(1) of Trade Descriptions Act, 1968.

(5 marks)

f) Highlight the aims of water quality regulations under the environment management and coordination Act, 1999 (5 marks)

SECTION B: ANSWER ANY TWO QUESTIONS FROM THIS SECTION.

- 2. a) Discuss the rights and duties of innkeepers towards guests (10 marks)
 - b) Identify and explain the circumstances under which the rights and duties identified in questions 7 a. above can be exempted. (10 marks)
- 3. According to the price Order 1979, prices of both food and drink must be displayed.

- a) Under what circumstances are this order rendered invalid? (3 marks)
- b) Examine six provisions of this order (12 marks)
- c) Outline five offences under the food safety act, 1990. (5 marks)
- 4. a) Differentiate between a traveler and a guest (4 marks)
 - b) With reference to the European Union directive 1992 on package travel, package holidays and package tours, explain elements that should be included in a package (10 marks)
 - c) Explain five main features covered by the European Union directive of 1992. (10 marks)
- 5. a) Discuss five main regulations of Environmental law. (10 marks)
 - b) Identify and explain the roles of three institutions under the umbrella of Environmental management and coordination Act, 1999. (10 marks)