

MACHAKOS UNIVERSITY

University Examinations 2018/2019

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES DEPARTMENT OF SOCIAL SCIENCES FIRST YEAR SECOND SEMESTER EXAMINATION FOR

DIPLOMA IN SOCIAL WORK

2428/104: COMMUNITY CAPACITY BUILDING AND EMPOWERMENT

DATE: TIME:

INSTRUCTIONS

This paper consists of 7 questions. Question 1 is compulsory. Choose ANY 4 questions from Numbers 2 – 7.

| 1. | (a) | Define the following terms: (10 marks) | | |
|----|-----|---|------------|--|
| | | (i) Training | | |
| | | (ii) Program | | |
| | | (iii) Cycle | | |
| | | (iv) Teaching | | |
| | | (v) Empowerment cycle | | |
| | (b) | In context of developing countries, highlight 5 important activities in community | | |
| | | capacity building and empowerment. | (10 marks) | |
| 2. | (a) | State and describe the elements in community empowerment. | (10 marks) | |
| | (b) | Outline 5 techniques of capacity building and empowerment. | (10 marks) | |
| 3. | (a) | State and explain 5 challenges in CCBE. | (10 marks) | |
| | (b) | Analyze the processes of empowerment cycle. | (10 marks) | |

4. Differentiate between training and education. (6 marks) (a) (b) State and explain 7 benefits of training. (14 marks) 5. Highlight the role of training manager in capacity building programs (10 marks) (a) Describe the important tasks in a training cycle.. (10 marks) (b) 6. Explain the following types of leadership styles (12 marks) (a) i. Autocratic ii. Democratic iii. Appointed iv. Laissez-faire (b) State and explain 4 characteristics of a democratic leader. (8 marks) 7. As a newly employed community development officer in a county office, Explain (a) 6 parameters that can be applied for training of employees to improve the provision of quality services. (12 marks) (b) State and explain 4 characteristics of a democratic leader. (8 marks)