



MACHAKOS UNIVERSITY

University Examinations 2018/2019

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF BUSINESS ADMINISTRATION

FIRST YEAR SECOND SEMESTER EXAMINATION FOR

DIPLOMA IN ACCOUNTANCY

PRINCIPLES AND PRACTICES OF MANAGEMENT

DATE: 18/4/2019

TIME: 2.30-5.30 PM

INSTRUCTIONS

ANSWER ALL QUESTIONS

QUESTION ONE (20 MARKS)

- a) Explain the term management. (2 marks)
- b) Explain the major elements of management roles according to Henry Mintzberg. (10 marks)
- c) Citing examples, explain how external environment influences the operations of an organization. (8 marks)

QUESTION TWO (20 MARKS)

- a) Compare and contrast Maslow's Needs Hierarchy Theory of motivation with Clayton Adelfer's Existence, Relatedness and Growth (ERG) Theory. (10 marks)
- b) Explain the principles of Bureaucracy as compounded by Max Weber. Explain the reasons for being unpopular and therefore, not widely applied in most Kenyan Organizations. (10 marks)

QUESTION THREE (20 MARKS)

- a) Henri Fayol is considered the father of Modern Management. Explain how Henri Fayol's general principles of management are applied today in most organizations. (10 marks)
- b) Management is about efficiency and effectiveness. Effective managers tend to possess certain qualities. Outline the qualities of an effective manager according to Fayol. (10 marks)

QUESTION FOUR (20 MARKS)

- a) Considerable amount of time has been spent in the study of the history of management thought. Is it really necessary? (10 marks)
- b) Explain the reason for studying this unit in accountancy. (10 marks)

QUESTION FIVE (20 MARKS)

Critical explain the major features of the Three 'Schools of Management Thought' under the Classical Theory. (20 marks)