



# MACHAKOS UNIVERSITY

University Examinations 2018/2019

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF SOCIAL SCIENCES

FIRST YEAR FIRST SEMESTER EXAMINATION FOR  
CRAFT CERTIFICATE IN SOCIAL WORK AND COMMUNITY DEVELOPMENT  
2428/101: INTRODUCTION TO SOCIAL WORK THEORY AND PRACTICE

DATE: 18/4/2019

TIME: 8:30 – 11:30 AM

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## INSTRUCTIONS

Answer all the questions.

1. Explain five characteristics of a good social worker. (10 marks)
2. Highlight the skill and competencies required of a social worker. (10 marks)
3. Give any five challenges which may be experienced by a social work professional in his/her career. (10 marks)
4. Explain any five importance of ethics and values in social work. (10 marks)
5. Give five responsibilities of a social worker. (10 marks)
6. Give and explain five methods of social work. (10 marks)
7. Highlight the importance of social work methods. (10 marks)