



MACHAKOS UNIVERSITY

University Examinations for 2018/2019 Academic Year

SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT

DEPARTMENT OF HOSPITALITY MANAGEMENT

SECOND YEAR SPECIAL/SUPPLEMENTARY EXAMINATION FOR

HOSPITALITY AND TOURISM MANAGEMENT

HTM 220-2 - HOSPITALITY FACILITIES MANAGEMENT

DATE: 25/9/2019

TIME: 2:00 – 4:00 PM

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTION ONE AND ANY OTHER TWO QUESTIONS

SECTION A: ANSWER ALL QUESTIONS. (30 Marks)

1. a) Define the following terms as used in facility management
 - i) ventilation
 - ii) safety
 - iii) energy
 - iv) maintenance
 - v) waste(5 marks)
- b) You are the facility manager at your hotel, describe to the directors six of your duties. (6 marks)
- c) State five importance of facility management in the hotel (4 marks)
- d) Explain five ways you would ensure proper ventilation in your hotel (5 marks)
- e) Explain five uses of electricity in the hospitality industry (5 marks)
- f) Discuss the various types of foundations in buildings (5 marks)

SECTION B: ANSWER ANY TWO QUESTIONS.

2. a) State and discuss the five sources of heat in the hospitality industry (10 marks)
b) Discuss ways to manage waste in any hospitality establishment (10 marks)
3. a) Describe five ways that it can be put-off fire breakout in the kitchen (10 marks)
b) Describe ways that you can minimize the use of electricity in the hotel
(10 marks)
4. a) Discuss the health and safety factors to consider while constructing 10 marks)
b) Identify and explain the types of renovations used in the hotels (10 marks)
5. a) You are in-charge of security issues in your hotel, discuss the risk measures put in place to ensure safety for the facility users? (10 marks)
b) Explain five factors that influence facility management. (10 marks)



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HTM 216: HOSPITALITY AND TOURISM EVENTS MANAGEMENT

DATE: 25/9/2019

TIME: 8:30 – 10:30 AM

INSTRUCTIONS TO CANDIDATES

Answer Question One and Any Other Two Questions

SECTION A: ANSWER ALL QUESTIONS. (30 Marks)

1. a) Define what is events is in hospitality management? (2 marks)
- b) Briefly explore the implications of events. (5 marks)
- c) Explain giving examples the different categories of events. (8 marks)
- d) Discuss the skills required in events management (5 marks)
- e) Briefly discuss the factors that has led to the rise of events management in hospitality industry (5 marks)
- f) Explain the elements of events while designing any event (5 marks)

SECTION B: ANSWER ANY TWO QUESTIONS.

2. a) Discuss the roles and responsibilities of the different events team (10 marks)
- b) Briefly discuss the factors affecting external environment of an event. (10 marks)
3. a) Explain the importance of events as a marketing and communication tool (10 marks)
- b) Discuss the factors affecting internal environment of any event. (10 marks)

4. a) State and explain the impacts of events. (10 marks)
b) As an event planner discuss some of the skills that one should have to organize for any event. (10 marks)
5. a) Explain the important aspects of planning an events. (10 marks)
b) Briefly explain the 5C`S of an event. (10 marks)