

MACHAKOS UNIVERSITY

University Examinations for 2018/2019 Academic Year SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT

DEPARTMENT OF HOSPITALITY MANAGEMENT

SECOND YEAR SPECIAL/SUPPLEMENTARY EXAMINATION FOR

BACHELOR OF SCIENCE (HOSPITALITY MANAGEMENT)

HTM 219: LEGAL ASPECTS IN TOURISM AND HOSPITALITY MANAGEMENT

DATE: 26/9/2019 TIME: 11:00 – 1:00 PM

INSTRUCTIONS TO CANDIDATES

Answer Question One and Any Other Two Questions

Section A: Answer All Questions in this Section

- 1. Distinguish between civil law and criminal law. (4 marks)
- 2. Explain the extent to which African customary law is applicable in the Kenyan legal system. (6 marks)
- 3. Distinguish between the jurisdiction of appellate court and the high court. (4 marks)
- 4. Highlight the circumstances under which a hotelkeeper may refuse accommodation service to a guest. (4 marks)
- 5. Discuss any three obligations of an agent as provided for in the law of agency. (6 marks)
- 6. According to the European Union directive on package travel, package holidays and package tours, highlight elements a package should consist of. (5 marks)

SECTION B: ANSWER ANY TWO QUESTIONS IN THIS SECTION.

- 7. a) With reference to the provisions in the Occupier's liability act, explain the duty owed to lawful visitors and trespassers. (10 marks)
 - b) Staying overnight at the Grand Hotel, a guest is awoken by a noise outside her room, whereupon she apprehends a burglar and, during the ensuing struggle, her arm is broken. In his anxiety to escape, the burglar trips over a hole in the carpet and breaks his leg. Both parties are in hospital and are seeking to sue the hotel.

Advise both parties on their legal rights. (10 marks)

- 8. Section 1(1) of the Hotel Proprietors Act 1956 draws a distinction between 'inns' and other establishments.
 - a) What is an inn? (5 marks)
 - b) Examine the innkeeper's right of lien. (10 marks)
 - c) Explain the innkeeper's position when a traveler departs from the premises having failed to pay for refreshment consumed. (5 marks)
- 9. a) The booking of accommodation creates a legally binding agreement between the hotelier and the guest. Discuss seven essential elements of a valid contract (14 marks)
 - b) Explain three ways in which a contract may be terminated (6 marks)
- 10. The Licensing Act regulates the sale and supply of alcohol.
 - a) Examine the procedure for applying for a license that will authorize a person to sell alcohol. (10 marks)
 - b) Discuss how a person authorized to sell alcohol may contravene the requirement to prevent disorderly conduct on licensed premises. (10 marks)