



# MACHAKOS UNIVERSITY

University Examinations 2018/2019  
SCHOOL OF HUMANITIES AND SOCIAL SCIENCES  
DEPARTMENT OF SOCIAL SCIENCES

FIRST YEAR SECOND SEMESTER EXAMINATION FOR  
DIPLOMA IN SOCIAL WORK

**2428/103: COMMUNITY BASED ORGANIZATIONS**

**DATE: 15/4/2019**

**TIME:8.30-11.30 AM**

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## INSTRUCTIONS

*This paper consists of 7 questions. Question 1 is compulsory. Choose ANY 4 questions from Numbers 2 – 7.*

1. (a) Define the following terms as used in CBO: (10 marks)
  - (i) Primary beneficiaries
  - (ii) Organizational goals
  - (iii) Organizational culture
  - (iv) Change
  - (v) Leadership
- (b) Outline 5 techniques that are used to manage change. (10 marks)
2. (a) Highlight 5 reasons why organizations are classified. (10 marks)
- (b) State and explain 5 principles of organization. (10 marks)
3. (a) Why are organizational goals important? (8 marks)
- (b) Formulate organizational goals. (12 marks)
4. (a) State and explain 5 factors that influence organizational culture. (10 marks)
- (b) Describe how culture is transmitted in an organization? (10 marks)

5. (a) Explain why change is important in an organization. (10 marks)
- (b) Highlight 5 causes of change in an organization. (10 marks)
6. (a) Highlight 5 ways in which effective leadership facilitates the achievement of community goals. (10 marks)
- (b) What is the impact of leadership in social development? (10 marks)
7. (a) State and explain 5 ways of enhancing leadership in CBOs. (10 marks)
- (b) Explain 5 external factors that influence change in an organization. (10 marks)