

3.
 - a) ABC company has introduced new changes in form of new technology and reorganization of departments. However employees are resisting the new changes. Explain to the organization what they can do to reduce this resistance (10 marks)
 - b) Discuss the categories of culture in an organization. (10 marks)
4.
 - a) Discuss how an organization can implement an Organization Development program successfully. (10 marks)
 - b) Explain the components that can be used to measure organization size. (10 marks)
5.
 - a) Conflicts are not always dysfunctional as some level of conflict can lead to positive effects in an organization. Highlight the positive functions of conflicts (10 marks)
 - b) Explain how people can acquire power in an organization. (10 marks)