



MACHAKOS UNIVERSITY

University Examinations for 2016/2017 Academic Year

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF BUSINESS ADMINISTRATION

THIRD YEAR FIRST SEMESTER EXAMINATION FOR

BACHELOR OF SCIENCE IN AGRIBUSINESS

BACHELOR OF COMMERCE

BBA 300: ORGANIZATIONAL THEORY

DATE: 26/7/2017

TIME: 8:30 – 10:30 AM

INSTRUCTIONS

Answer question ONE and any other TWO questions

QUESTION ONE (COMPULSORY) (30 MARKS)

- (a) Change is inevitable in every organization. However, Organizational members rarely embrace change. Assume that you are a manager in an organization that is faced with this challenge. Discuss the methods you would use to deal with the challenge. (10 marks)
- (b) Discuss any five internal strategies that an organization can use to cope with the change from external environmental dependencies. (10 marks)
- (c) Organizations subsystems are generally divided into five functional subsystems. Using relevant examples, discuss these subsystems. (10 marks)

QUESTION TWO (20 MARKS)

- (a) Discuss any five techniques used in organizational politics. (10 marks)
- (b) Discuss any five management principles as developed by Henri Fayol. (10 marks)

QUESTION THREE (20 MARKS)

- (a) Briefly discuss the key elements that are necessary for change to occur in any organization. (10 marks)
- (b) Most organizations pursue operative goals as opposed to official goals. Briefly discuss any five reasons why this is so. (10 marks)

QUESTION FOUR (20 MARKS)

- (a) Organizational culture can be differentiated into various categories. Discuss them. (10 marks)
- (b) Define the concept of power while clearly explaining any four bases of power. (10 marks)

QUESTION FIVE (20 MARKS)

- (a) Organizational structure can be measured or differentiated in various dimensions. Discuss any five of these dimensions. (10 marks)
- (b) Discuss the importance of technology in any organization (10 marks)