



MACHAKOS UNIVERSITY

University Examinations 2016/2017

SCHOOL OF EDUCATION

DEPARTMENT OF COMMUNICATION TECHNOLOGY

SECOND YEAR APRIL SESSION EXAMINATION FOR MASTER OF EDUCATION

ECT 862: HUMAN COMMUNICATION

DATE: SCHOOLBASED

TIME:

INSTRUCTIONS

Answer Question One and Any Other Two Questions

1.
 - a) Explain the meaning of the term communication (2 marks)
 - b) By the use of relevant examples, explain the factors that influence interpersonal communication (8 marks)
 - c) By the use of relevant examples, discuss the barriers that hinder effective oral communication in a school. (10 marks)
2. You have been invited to a seminar to train principals of secondary schools on organizational communication. Discuss any TWO theories of social interaction that you may suggest which are applicable in Human Communication (20 marks)
3. “Globally, many nations have adopted an inclusive education set up”. By the use of relevant examples, describe the various forms of non-verbal communication, its application and limitations. (20 marks)
4.
 - a) By the use of relevant examples explain uses of information technology in the management of secondary schools in Kenya (10 marks)
 - b) Explain the challenges that may be encountered in the use of information technology in the management of secondary schools in Kenya (10 marks)
5.
 - a) Explain five causes of conflict among secondary school students (10 marks)
 - b) Explain the role of communication in conflict resolution in secondary schools in Kenya. (10 marks)