



MACHAKOS UNIVERSITY COLLEGE

(A Constituent College of Kenyatta University)
University Examinations for 2015/2016 Academic Year

SCHOOL OF BUSINESS AND ECONOMICS

**DEPARTMENT OF BUSINESS ENTREPRENEURSHIP AND MANAGEMENT
SCIENCES**

FIRST SEMESTER EXAMINATION FOR DIPLOMA IN BUSINESS MANAGEMENT

BBA 030: PRINCIPLES AND PRACTICE OF MANAGEMENT

Date: 4/12/2015

Time: 2:00 – 4:00 PM

INSTRUCTIONS

Answer question One and Two others from section B

SECTION A Compulsory question

- 1 PLC company management is in the process of restructuring the organization to reflect modern management systems. The Human Resource Manager has designed a system where each employee reports to one supervisor who in turn reports to a senior manager. The structure of the organization is that employees can communicate upwards and the management can also communicate downwards.
 - (a) Explain the benefits to an employee when the organization allows free communication for the employee to management. (10 marks)
 - (b) Outline the advantages of employees reporting directly to their supervisor. (10 marks)
 - (c) Highlight the reasons that make organizations adopt an open leadership style of management. (10 marks)

SECTION B: ANSWER ANY TWO QUESTIONS

- 2 Explain the barriers in planning that may hinder the success of implementing plans in an organization. (20 marks)
- 3 Outline the essentials of a good order in an organization. (20 marks)
- 4 Explain the principles of organization. (20 marks)
- 5 Discuss five roles played by managers in an organization. (20 marks)