



MACHAKOS UNIVERSITY COLLEGE

**(A Constituent College of Kenyatta University)
University Examinations for 2015/2016 Academic Year**

SCHOOL OF BUSINESS AND ECONOMICS

**DEPARTMENT OF BUSINESS ENTREPRENEURSHIP AND MANAGEMENT
SCIENCES**

**SECOND SEMESTER EXAMINATION FOR DEGREE IN BACHELOR OF
COMMERCE**

BBA 200: ORGANIZATIONAL BEHAVIOR

Date: 2/12/2015

Time: 8:30 – 10:30 AM

INSTRUCTIONS:

Answer Question One (compulsory) and any Other Two Questions

QUESTION ONE

- a) Discuss the stages of group formation according to Tuckman, 1965 (10 marks)
- b) Explain any five factors that enhance group cohesiveness (5 marks)
- c) Communication is the heart and blood of any organization. In view of this assertion, explain any five barriers to effective communication and state how each of these barriers can be overcome (10 marks)
- d) Briefly analyze any five characteristics of social stratification (5 marks)

QUESTION TWO

- a) Explain any three leadership styles that leaders may employ in organizations, highlighting three advantages and three disadvantages in each case. (10 marks)

- b) Citing appropriate examples in each case, analyze any five sources of power in leadership (10 marks)

QUESTION THREE

- xa) Organizational behavior is not a standalone discipline . Citing appropriate examples, explain this observation (12 marks)

- b) Discuss any four goals of organizational behavior (8 marks)

QUESTION FOUR

- a) Briefly discuss Stacey Adams theory of motivation and show its application in the workplace (10 marks)
- b) Outline ten strategies that organizations use to motivate their employee (10 marks)