



MACHAKOS UNIVERSITY

University Examinations for 2022/2023 Academic Year

SCHOOL OF BUSINESS, ECONOMICS AND HOSPITALITY AND TOURISM

MANAGEMENT

DEPARTMENT OF HOSPITALITY MANAGEMENT

SECOND YEAR FIRST SEMESTER EXAMINATION FOR

BACHELOR OF SCIENCE (HOSPITALITY AND TOURISM MANAGEMENT)

BTM: 212 AIRFARES AND TICKETING

DATE:

TIME:

INSTRUCTIONS: Answer Question **One** (Compulsory) and any other **Two** questions

QUESTION ONE (30 MARKS) COMPULSORY

- a) i) Use the following information to calculate the local currency fare (8 marks)
Fare CPT-AMS Y OW NUC 2417.28, ROE 8.22480
- ii) Identify the currency code and Name for the following Countries (4 marks)
- i) Great Britain-
 - ii) Afghanistan-
 - iii) Malawi-
 - iv) Ethiopi-
- b) Indicate the correct global indicator code for each of the routing (5 marks)
- i) MOW TYO KUL BKK-
 - ii) SCL JNB SIN HKG
 - iii) KUL CPT BUE-
 - iv) NYC LAX PPT
 - v) LON LAX SYD-
- c) Prime codes identify the fare type paid by the passenger. Identify the airfare class represented by the following codes (5 marks)

Code	Fare Type
C	
F	
J	
M	
P	
Y	

- d) Explain four advantages of an Electronic Ticket (8 marks)

QUESTION TWO (20 MARKS)

- a) Discuss five advantages of consolidator (Net) Fares to Travel agencies (10 marks)
- b) Use the following city code to identify the City Name, Country Name, Traffic Conferences Area, and Sub-Area (10 marks)
- i) CCU
 - ii) VNO
 - iii) TGU
 - iv) LCA
 - v) TIP

QUESTION THREE

- a) Identify the COC in the following routing (8 marks)
- i) AKL TYO
 - ii) HKG PAR
 - iii) CPH NYC
 - iv) GOH REK
 - v) BFS AMS
 - vi) JNB SEZ
 - vii) YVR MEX
 - viii) RIO FRA
 - x) BRU ATH
- b) Using the following itinerary illustrate the features of a round trip, show the stop over and non-stop over points (12 marks)

DEL- KUL –X/SIN –SYD- DEL

QUESTION FOUR (20 MARKS)

- a) Highlight 12 major benefits accrued by travel agents from participating in the IATA Billing and Settlement Plan. (12 marks)
- b) Explain four types of published fares offered by airlines (8 marks)

QUESTION FIVE (20 MARKS)

- a) Discuss seven disadvantages of the commission system for travel consultants and consumers

(14 marks)

- b) The Indian Rupee is an example of currency that is fully adjusted and the rounding unit is higher
5. Round off the following LCF into the higher 5 (6 marks)

Raw LCF	Rounding unit	Rounded LCF
INR 37642.3	Higher 5	
INR 38470.09	H5	
INR 389440.9	H5	
INR 38749.09	H5	
INR 51299.09	H5	
INR 71349.02	H5	