MACHAKOS UNIVERSITY

University Examinations for 2024/2025 Academic Year

SCHOOL OF BUSINESS, ECONOMICS, HOSPITALITY AND TOURISM MANAGEMENT

DEPARTMENT OF HOSPITALITY AND TOURISM

SECOND YEAR SECOND SEMESTER EXAMINATION FOR DEGREE IN BACHELOR OF SCIENCE IN HOSPITALITY AND TOURISM MANAGEMENT

BTM 203: AIRFARES AND TICKETING

DATE: **TIME:**

INSTRUCTIONS:
*Answer question **ONE (Compulsory)** and **any other TWO** questions*

QUESTION ONE (30 MARKS)

a) Use the following information to calculate the local currency fare for Round Trip. (**12 Marks)**

Fare Calculation Box ticket:

Fare Calculation TYO KE SEL OZ BJS NUC 1093.78END ROE 116.5800

b) Using example, explain the following currency rules. **(4 Marks)**

i) Full adjustment

ii) Half adjustment

c) Use a diagram to explain the characteristics of the following One-way journey. **(10 Marks)**

DUB -LON –x/BKK- SIN -SYD, Business class fare is **GBP 1820**

d) Identify the correct global Indicator for the following air routing. **(6 Marks)**

i) MNL -HKG -LED

ii) OSA -SEL -LED

iii) LON –NYC- LAX- SYD

iv) SEL –KUL-JNB-SAO

v) HKG-LON-YTO

vi) CCS-ATL-LAX -SYD

QUESTION TWO (20 MARKS)

a) Complete the following table.

City	City Name	Country Name	Sub-Area	Area
NBO				
TIP				
LON				
IEV				
AUK				
HKG				
BOS				
CAI				
PAR				
NYC				

b) Explain five advantages of an electronic ticket **(10 Marks)**

QUESTION THREE (20 MARKS)

a) Explain six benefits of IATA BSP to travel Agents. **(12 Marks)**

b) Discuss the difference between normal and special fare types **(8 Marks)**

QUESTION FOUR (20 MARKS)

a) Identify the currency code and name for the following countries **(10 Marks)**

i) Malawi

ii) Ethiopia

iii) Astralia

iv) China

v) Italy

b) Explain five reasons a passenger may be denied carriage by airline **(10 Marks)**

QUESTION FIVE (20 MARKS)

a) Round up the following currency. **(10 Marks)**

Raw LCF	**Rounding Unit**	**Rounded LCF**
EUR 1234.3		
EUR 1234.09		
EUR 1234.9		
EUR 2209.8		
EUR 2134.09		

b) Describe five types of promotional fares. **(10 Marks)**