



MACHAKOS UNIVERSITY COLLEGE

**(A Constituent College of Kenyatta University)
University Examinations for 2015/2016 Academic Year**

SCHOOL OF BUSINESS AND ECONOMICS

**DEPARTMENT OF BUSINESS ENTREPRENEURSHIP AND MANAGEMENT
SCIENCES**

**SECOND SEMESTER EXAMINATION FOR DIPLOMA IN BUSINESS
MANAGEMENT**

BBA 055: MANAGEMENT ORGANIZATION THEORY

Date: 11/8/2016

Time: 2:00 – 4:00 pm

INSTRUCTIONS

Answer Question One and any Other Two Questions

1.
 - a) Explain the meaning of organization and outline at least four types of organizational structures. (10 marks)
 - b) Explain the factors that influence people's personality (10 marks)
 - c) Describe clearly the difference between legitimate political power and illegitimate political power in organizations (10 marks)
2.
 - a) Outline in detail at least five types of organizational structures (10 marks)
 - b) Explain at least five reasons of dealing with resistance to change by employees within the organization. (10 marks)
3. Explain the meaning of organization environment and outline the environmental factors and how they can influence the performance of an organization. (20 marks)
4.
 - a) Explain the indicators of conflicts in the organization (10 marks)
 - b) Outline the problems of legitimate power (10 marks)
5.
 - a) Describe the process of decision making in an organization (10 marks)

- b) In order to succeed as a leader of an organization you need to possess at least ten desired qualities. Outline such qualities (10 marks)