



MACHAKOS UNIVERSITY COLLEGE

**(A Constituent College of Kenyatta University)
University Examinations for 2015/2016 Academic Year**

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF BUSINESS ENTREPRENEURSHIP AND MANAGEMENT SCIENCES

FIRST SEMESTER EXAMINATION FOR DEGREE IN

BACHELOR OF AGRIBUSINESS MANAGEMENT

BACHELOR OF COMMERCE

BBA 300: ORGANISATIONAL THEORY

Date: 3/8/2016

Time: 11:00 – 1:00 PM

INSTRUCTIONS:

Answer Question One and Any Other Two Questions

QUESTION ONE

- a) “Organizational efficiency and organizational effectiveness are the same”. Discuss your argument against this statement using viable examples. (5 marks)
- b) Informal organizations exist to serve various purposes. Outline and explain any five of them. (5 marks)
- c) Most organizations pursue operative goals as opposed to official goals. Briefly discuss any five reasons why this is so. (10 marks)
- d) Organizations subsystems are generally divided into five functional subsystems. Using relevant examples, discuss these subsystems. (10 marks)

QUESTION TWO

- a) Organizational structure can be measured or differentiated in various dimensions. Discuss any five of these dimensions. (10 marks)
- b) Discuss the importance of technology in any organization (10 marks)

QUESTION THREE

- a) Briefly discuss the key elements that are necessary for change to occur in any organization. (10 marks)
- b) Discuss any five internal strategies that an organization can use to cope with the change from external environmental dependencies. (10 marks)

QUESTION FOUR

- a) Organizational culture can be differentiated into various categories. Discuss them. (10 marks)
- b) Define the concept of power while clearly explaining any four bases of power as identified by Dessler (1980) (10 marks)

QUESTION FIVE

- a) Discuss any five of techniques used in organizational politics. (10 marks)
- b) Discuss any five management principles as developed by Henri Fayol. (10 marks)