



MACHAKOS UNIVERSITY

University Examinations 2016/2017

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF HUMANITIES

**FOURTH YEAR FIRST SEMISTER EXAMINATION FOR BACHELOR OF
SCIENCE IN COMMUNITY RESOURCE MANAGEMENT
HCR 410: MANAGEMENT OF CHILDREN'S SERVICES**

DATE: 3/8/2017

TIME: 2:00 – 4:00 PM

INSTRUCTIONS

This paper consists of five questions.

Answer Question 1 and any other two questions

Question 1 carries 30 marks

Question 2-5 carry 20 marks each

- 1 Assume you are a Children's Officer in Machakos County handling issues affecting children:
 - a) Describe any **three** (3) categories of children in need of special protection and justify the reasons for your choice. (6 marks)
 - b) Explain **six** (6) guidelines for approval of a charitable children's institution. (6 marks)
 - c) Describe any **three** (3) disciplinary measures that should not be used on children giving justification in each case. (6 marks)
 - d) Discuss any **three** (3) ethical guidelines binding staff working in children's institutions. (6 marks)
 - e) Differentiate between charitable children's institutions and statutory children's institutions giving relevant examples. (6 marks)

2. Assume you are the manager of a charitable children's institution in Nairobi County. You are handling a mix of children with good behavior and some with difficult character. Develop **five (5)** behavior management guidelines that will ensure maintenance of good behavior by all children residing in the children's institution. (20 marks)
3. Assume you are a children's officer in Kajiado County:
- a) Describe any **five (5)** challenges facing the girl-child in the county. (10 marks)
 - b) Develop **one (1)** brief intervention program for the girl-child in need of care and protection. (10 marks)
4. You are the manager in charge of Upendo Children's Home charged with the responsibility of recruiting staff to work in the home:
- a) Discuss **five (5)** criteria you would use to recruit staff to work with children. (10 marks)
 - b) Explore **five (5)** terms and conditions of service for the staff. (10 marks)
5. Discuss **ten (10)** standards of safety for any premises accommodating children giving practical examples of how managers can enhance safety of children. (20 marks)