



MACHAKOS UNIVERSITY

University Examinations for 2022/2023 Academic Year

SCHOOL OF BUSINESS, ECONOMICS AND HOSPITALITY AND TOURISM

MANAGEMENT

DEPARTMENT OF BUSINESS ADMINISTRATION AND FINANCE

THIRD YEAR FIRST SEMESTER EXAMINATION FOR

BACHELOR OF COMMERCE

BBA 300: ORGANISATIONAL THEORY

DATE:

TIME:

INSTRUCTIONS: Answer Question ONE and any other TWO Questions.

QUESTION ONE (COMPULSORY) (30 MARKS)

- (a) Change is inevitable in every organization. However, Organizational members rarely embrace change. Assume that you are a manager in an organization that is faced with this challenge. Describe the five methods you would use to deal with the challenge. (10 marks)
- (b) Evaluate any five internal strategies that an organization can use to cope with the change from external environmental dependencies. (10 marks)
- (c) Organizations subsystems are generally divided into five functional subsystems. Using relevant examples, explain these subsystems. (10 marks)

QUESTION TWO (20 MARKS)

- (a) Describe any five of techniques used in organizational politics. (10 marks)
- (b) Evaluate any five management principles as developed by Henri Fayol. (10 marks)

QUESTION THREE (20 MARKS)

- (a) Using viable examples, explain the four elements that are necessary for change to occur in any organization. (10 marks)
- (b) Most organizations pursue operative goals as opposed to official goals. Explain any five reasons why this is so. (10 marks)

QUESTION FOUR (20 MARKS)

- (a) Organizational culture can be differentiated into various categories. Evaluate any five of them. (10 marks)
- (b) Define the concept of power while clearly explaining any four bases of power. (10 marks)

QUESTION FIVE (20 MARKS)

- (a) Describe any five dimensions of organizational structure. (10 marks)
- (b) Explain the importance of technology in organizations. (10 marks)